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**Quake Energy Services** CAVITY & LOFT INSULATION • GAS CENTRAL HEATING

## Terms & Conditions of Contract

1. Reference in these Condition of Contract to the 'Company' are references to Quake Energy Services.
2. Quotes are valid for 30 days from date of issue, subject to any terms contained in any special offer
3. If the Customer requires work to be carried out outside normal working hours, the Company shall be entitled to make a reasonable additional charge for the extra costs so incurred.
4. Should the order be cancelled, the Customer will be responsible for paying the suppliers' handling charges on all specifically ordered materials plus the cost of equipment purchased and/or hired for the quoted job which cannot be used elsewhere.
5. The Company accepts no liability for any delay in completing the work due to circumstances beyond its control
6. Quotations are given and installations undertaken by the Company on the condition that any necessary licenses, authorisations, or permissions, including the consent of the landlord, are first obtained by the Customer and that unrestricted access to the property will be given by the Customer in order that the agreed works may be undertaken.
7. Settlement of Accounts - Payment is due on completion of work unless agreed in writing with the Company.
8. The Company reserves the right to charge interest at 1.5% per month on any outstanding balances after the completion of the works
9. Customers have the right to cancel the agreed works within 7 days from the date the Quotation was accepted without penalty and will refund the deposit to the Customer.
10. The Customer shall advise the Company in writing within 14 days of any damage caused by the Company's servants/agents in the course of performing the agreed works.
11. If, after a mutually convenient date for the commencement of the work is agreed, the Company cannot be held responsible for any loss whatsoever arising from delays. Unless otherwise stated in writing, the price quoted is for the agreed works taking place within the company's normal delivery period at the time of the quotation.
12. The Company reserves the right to withdraw from the Contract in whole or in part if close examination of the structure by the representatives of the Company confirms that, in their opinion, the structure is unsuitable for the agreed works by the Company's technicians or that safe access to any part of the structure is not possible using the equipment usually employed. Where only a part of the Contract is performed, the Company's standard charges for the work actually performed may still apply.
13. In the event of this agreement being cancelled under the provisions of the relevant Clauses contained herein, the Company will refund to the Customer any deposit paid by the Customer but without interest and the Customer shall have no further claim against the Company unless the Company is proven to be negligent through independent adjudication.

